

GETTING STARTED

- 1 Order prescriptions through AudioCare or the MHS-Genesis Patient Portal as usual and select "ScriptCenter kiosk" as your pickup location.

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- 2 First time Enrollment:
At ScriptCenter Select 'Pick Up'
Scan Military ID | Enter PIN

Helpful tip! If the barcode on your Military ID does not contain your DoD ID, you will need to provide a prescription number to validate your identity during your first pickup from ScriptCenter.

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- 2 Review your prescriptions to pickup, sign, and complete your transaction.

SCRIPTCENTER LOCATION

Buckley SFB Base Exchange
across from the ENT Bank

365 N. Telluride St., Aurora, CO 80011

SCRIPTCENTER HOURS

The ScriptCenter is accessible during open lobby hours of the Base Exchange.

Sunday: 0800-1700
Monday – Saturday: 0700-1900

PHARMACY PHONE

(720) 847-7450 – Patient Questions
(720) 615-2857 – Refill Line

ScriptCenter®
Express Prescription Pickup



Asteres Inc.
4110 Sorrento Valley Blvd.
San Diego, CA 92121

MHS Military Health System
health.mil

Who can use ScriptCenter?

Active Duty, dependents, retirees, and all eligible DoD ID holders.

Who fills my prescriptions and how do they get in ScriptCenter?

Prescriptions are filled by the pharmacy and loaded into ScriptCenter for you to pick up at your convenience.

When will my prescriptions be ready in ScriptCenter?

Prescriptions will be ready by 0900 (9 am) within 4 duty days.

What if I forget my “Log In” ID or PIN?

You can recover your User ID or PIN by pressing “Forgot ID” or “Forgot PIN”. If you need further assistance, please contact the Pharmacy. Remember, you can add your military ID or Fingerprint to use instead of your User ID to make logging in even easier!

Save this portion for your records.

Prescription Number:
(Needed for old non-DOD ID cards)

ID:

PIN:

Can I pick up all of my prescriptions from ScriptCenter?

Prescriptions requiring refrigeration must be picked up from the pharmacy counter.

Is a pharmacist available if I have additional questions?

Yes, call 720-847-7450 during pharmacy hours to speak with a pharmacist.

How long will my prescriptions be available in ScriptCenter?

Prescriptions not picked up within 14 days will be returned to the pharmacy.

Does ScriptCenter follow patient privacy rules?

Yes, ScriptCenter is fully compliant with HIPAA and DoD patient privacy policies. Your personal and medical information is always safe and secure.

Is there a charge for using ScriptCenter?

No. ScriptCenter is a FREE service.

Remember:
Prescriptions that require refrigeration must be picked up from the pharmacy.

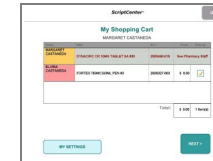
Using ScriptCenter is Easy

① “Pick Up” with your Military ID



1. Select Pick Up
2. Scan Military ID
3. Type in PIN

②



Review prescriptions to pickup

③ Sign on the screen and pick up your items

